

Meeting Information

Meeting Name	House Committee – Hunters Ridge	Date	4 / 16 / 2014
Attendee	Attended	Attendee	Attended
Bill Bell	No	Brad Webber	Yes
Andy Rogalski	Yes	Marie Thomas	Yes
Sheila Case	Yes	Lou Seria	Yes
Jerry Sparks	Yes	Kent Schilling	No

No	Agenda Items
1.	Open discussion with Don
2.	Food & Beverage 2014 Survey
3.	
4.	
5.	
6.	

Discussion Points and/or Agreements

<p>1. Team held an open discussion with Don on variety of topics including:</p> <ul style="list-style-type: none"> • Don provided an overview of Phase 1 renovations of Bar & Grill room. Don asked House Committee to assist with planning for upcoming season post Bar & Grill room renovations. • House Committee will develop a survey with questions related to Food & Beverage operations which will be embedded in the annual survey to full membership. Results will help us decide on type of service HR will offer beginning with next season i.e. # of casual / pub nights, formal dinner nights, type of food to offered, etc. • Team shared feedback on variety of topics with Don including Food & Beverage manager, examples of service gaps at special events, examples of poor service & lack of preparation & planning with product availability at The Ridge, ideas related to staffing & hiring, getting cost breakdowns by events & meals, etc. Discussions were frank and open. Don expressed his appreciation related to the feedback and expressed his commitment to addressing the various service gaps and holding Food & Service Manager accountable for improving the quality & overall results.
<p>2. House Committee members briefly discussed the type of questions we need to develop on for the survey. Questions should be very specific and not ambiguous. Survey questions must be finalized by end of next week.</p>

Takeaway's / Action Items	Action Assigned to	Status
Next meeting on 4/23/14 at 5:00 PM at Sheila's. Address is 12771 Hunters Ridge Drive	Andy	Completed
Don to provide House Committee members cost breakdowns related to Food & Beverage Operation labor cost, event and meal cost / pricing breakdowns	Don	Open