

**Meeting Information**

<b>Meeting Name</b>	House Committee – Hunters Ridge	<b>Date</b>	10 / 29 / 2014
<b>Attendee</b>	<b>Attended</b>	<b>Attendee</b>	<b>Attended</b>
Bill Bell	Yes	Brad Webber	No
Andy Rogalski	Yes	Marie Thomas	No
Sheila Case	Yes	Lou Seria	Yes
Jerry Sparks	Yes	Kent Schilling	Yes

No	Agenda Items
1.	Feedback received related to The Ridge
2.	Advertising campaign
3.	Lunch hours of operation
4.	Misc. items / open discussion

**Discussion Points and/or Agreements**

<p>1. Committee members have personally experienced as well as have been receiving feedback from membership that The Ridge is constantly running out of beer, wine and other products during operations. This is creating serious dissatisfaction with members / guests as well as staff working at The Ridge. In addition, the individual wine containers being sold are a big dis-satisfier with members.</p>
<p>2. The email blasts have been very effective in promoting food &amp; beverage events, menu's, hours of operation, etc. Committee members have received suggestions to expand our advertising to include following:</p> <ul style="list-style-type: none"> <li>• Hang posters near water coolers promoting The Ridge menu, hours of operation, etc.</li> <li>• To further promote food &amp; beverage services to outside players, other clubs include a 5 X 7 size card inside the golf cart advertising their food services &amp; products.</li> <li>• Have advertising on tables by pool</li> </ul>
<p>3. Committee members have been getting some feedback that closing lunch at 2 or even 3 PM in season is too early. Some members / guest want a more extensive / diverse lunch later in the day than what The Ridge offers them.</p>
<p>4. Miscellaneous items:</p> <ul style="list-style-type: none"> <li>• Inconsistency in staff wearing name tags</li> <li>• Bar staff having issues with accepting cash as new staff not understanding how to operate the cash register</li> <li>• Phone on hole # 9 is not working properly</li> <li>• Members / guest being able to wear golf hats in the Grill Room. About 50% clubs in the area allow wearing hats in the bar area. Hunters Ridge should consider</li> <li>• We should always try to accommodate our members / guests during events and not turn them away i.e. when the Grill Room &amp; Dining room is full, In the past, our policy was o simply turn people away when we reached capacity.</li> </ul>

Takeaway's / Action Items	Action Assigned to	Status
Bill & Andy will discuss above items with Don & Fred	Bill & Andy	Open
Next meeting will be on 11/11/14 at 5:00 PM at Kent's house.		