

MINUTES FROM 4/20/2018 HOUSE COMMITTEE MEETING

Attendees: Dick DeCoste Don Huprich, Bill Berg, Jack Luther, David Rueff, Carol Priore, Ray Townsend, Barry Pickell

Dick DeCoste – YTD through March, F & B financials – overall results are good with cost of goods at budget and salaries slightly over budget. To date, the F & B operations for the first quarter in 2018 are improved over \$50,000 for the same period in 2017. Outstanding results for the first quarter in 2018.

Bill Berg – YTD dining comment cards analysis – 98%+

Excellent/good overall satisfaction – Bill and/or Angie review comment cards daily – action taken as required

Ray Townsend – presented preliminary F & B member survey – Don and Bill will review and give feedback to House Committee prior to submission for Board approval. Expectation is survey sent to members late this summer.

Open discussion on member feedback:

Barry Pickell recommends that monthly golf luncheons should be “make your own sandwich” with salads. Bill Berg commented that the golf committee and Head Professional, Rob Harpster have input on the golf luncheon menus.

Carol Priore – open back bar more often – Bill will look at this option for next season

Ray Townsend – provide server at the Ridge during peak season times to assist Angie and increase revenue. Bill Berg informed those present that we currently do that when Angie requests assistance.

Next meeting will be in 2 to 3 weeks to review member survey.