

House Committee Meeting Minutes – April 27, 2016

ATTENDEES:

Don Huprich, Dick DeCoste, Bill Berg, Jack Luther, Andy Rogalski, Marie Thomas, Brad Webber, Tom Padgett

1. Review House Committee mission statement and responsibilities (Jack) Key responsibility is to make recommendations to F & B manager, GM & BOD on food and beverage issues.
2. Discussion regarding booking events like wedding receptions and other avenues to increase revenue during summer months. Bill and Brad stated that the kitchen is not equipped at this time for large parties requiring food service in a short period of time. Luncheons for outside groups could be accommodated.
 - Brad and Bill will pursue possible opportunities for additional outside revenue during the summer months.
3. Discussion on using Quickbooks in F & B operation. This software is not compatible with the current software.
 - *Andy/Samantha/Kent Schilling will explore options on Quickbooks.
4. Reservation system is not being utilized by a large number of members resulting in staffing and food quantity issues.
 - Bill will generate a letter to members encouraging the use of reservations.

5. Discussion on dress code in the dining room and employees not always displaying name tags.

- Bill will address this with his staff.**

6. Alcohol pricing and selection. Bill has made some changes and further review will continue.

7. Group discussion on various facility issues.

a. Floor mat may be required in men's' bathroom at the Ridge.

b. The Ridge staff should know the daily specials and soup of the day.

8. Bill reviewed member F & B survey card results. >95% positive.

9. Bill updated the committee on 2016 summer plans for staffing and training.

10. Committee recommended a member F & B survey be done in 1st quarter 2017.

The next House Committee meeting will be scheduled at a later date for sometime this fall. If necessary, a conference call can be done with the committee members during the summer.